

# Edge of care and Prevention Services

July 2018  
Scrutiny Committee

Well rated by  
Ofsted 2017  
Inspection  
Report

- There is good 'edge of care' work to prevent children from coming into care, and the local authority is expanding this to support children to return home from care

## Service Plan linked Ofsted Recommendations

- **Rec 9:** Develop advocacy services for homeless 16/17 year olds to support decision to become CLA including guidance for social workers, advocates and children
- **Rec 6:** Develop joint training for CAT and social workers to improve the quality of missing return home interview process and missing prevention plans
- Develop system for regular review of children in P2i provision who have decided against becoming CLA
- Broaden the scope of Rapid Response to provide overnight support keeping children safely at home until day services can re-engage.
- Develop 3rd sector provision to support family support in the community and prevent escalation in to level 4 statutory services

# Current Coverage and Staffing

## T8 Edge of Care L4

- Grade 9 Team Leader
- 3 x Grade 10 Professional Practitioners heading up 3 units
- Taunton, Sedgemoor, Mendip
- South Somerset relying upon in reach services
- Grade 12 adolescent intervention workers x 13 (12.8 FTE)
- Core hours 08.30 – 22.00 M – F
- Weekends 10.00 – 20.00
- Rapid Response overnight service x 4 22.00 – 07.00

## Team 8 CAT L3

- Grade 9 Team leader x 2 – West and East
- Units in all 4 areas of SCC
- A mixture of G10 and G12 staff
- Hold the external contracts for SDAS L2 and health Relationships L2 work
- MISPER responsibility shared with EoC service
- Working core hours M – F currently
- New staff have flexibility in contracts

# Proposed Coverage and Rationale

Expansion in out of hours  
working to meet family needs  
to prevent breakdown and /  
escalation in to L4 services  
to accommodation

Changes require HR support  
contract amendment

On-in staff are already set  
changes under their  
contracts

- Overnights remain 22.00 to 07.00
- 2 shifts developed with one hour overlap for hand over period plus team events, training, meetings etc
- 07.00 – 15.00 and 14.00 – 22.00 will join up with RR overnight response without the need to rely upon external providers (quality and cost issues) and will better meet family needs
- Staff not on dedicated shifts each week can work flexible hours of their choice
- Weekend cover will extend to these hours
- Innovative approach – providing out of hours cover in excess of that delivered by EDT and as a compliment to that

# Edge of Care Q1 data

- Cases open at 1.7.18 47
- Cases closed in Q1 32
- Outcomes at closure
  - maintained at home 12
  - refused service/no consent 2
  - referred elsewhere 2
  - accommodated whilst T8 involved 3
  - w/d at request of CSC 1
  - transferred out 1
  - other 11
- Rapid Response/Emergency out of hours – 114 requests to provide service in Q1 - 4 overnight call outs plus 2.5 weeks 2-1 24/7 work of extremely high risk child to maintain temporary FC placement pending residential unit

# CAT local area data

T systems running  
requirement to provided data on  
original contracts for substance  
use and healthy relationships  
now have LCS Protocol access  
(work)  
moving to all work on EHM from 1<sup>st</sup>  
ember  
data dashboard as yet  
development of all systems post  
ing of TYS and beginning of  
family work with CAT

- Cases open as at 30. 6. 18 200
  - Taunton & WS 62
  - Sedgemoor 47
  - Mendip 30
  - South Somerset 61
- Referrals received Q1 120
- Prime referral sources Schools, YOS, P2i Hubs, getset
- Step down from CSC 54
- Step up to CSC 4
- Step in requests 2
- Closed cases Q1 122
- A large proportion of these were TYS cases closed with positive outcomes
- We are building data dashboard to enable evidence of impact going forward